

# PRIVACY STATEMENT, DISCLAIMER & CERTIFICATES

## PRIVACY STATEMENT

Euro Sox Plus B.V. / Interloop Europe, licensee Scholl Socks Europe, located at Van den Bergsweg 37 in Nijverdal, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<http://scholl.interloop-eu.com>

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Scholl@interloop-eu.com

## The personal data we process

Euro Sox Plus B.V. / Interloop Europe processes your personal data on account of you using our services and/or you freely providing this information to us. Please find below a list of the personal data we process:

- First name and surname
- IP address
- Address details
- Telephone number
- Email address
- Other personal data actively provided by you, for example, by creating a profile on this website, through correspondence or over the telephone
- Data about your activities on our website
- Details of your browsing behaviour across various websites (for example because this company is part of an advertising network)
- List of customer contact details via an app
- Internet browser and device type
- Bank account number

## Special and/or sensitive personal data processed by us

Our website and/or service does not intend to collect personal data of website users who are aged under 16, unless they have the consent of a parent or guardian. However, we are unable to verify if a visitor is aged 16 or older. We therefore advise parents to monitor their children's online activities, so as to prevent their personal data being collected without parental consent. If you are convinced that we have collected personal data of a minor without consent, please contact us at [scholl@interloop-eu.com](mailto:scholl@interloop-eu.com), and we will remove that information.

## Purposes and legal bases of our personal data processing

Euro Sox Plus B.V. / Interloop Europe processes your personal data for the following purposes:

- To process your payment
- To send you our newsletter and/or advertising leaflet
- To be able to call or email you, if we need to do so to perform our services
- To inform you about changes to our services and products
- To give you the opportunity to create an account
- To deliver goods and services to you
- Euro Sox Plus B.V. / Interloop Europe analyses how you use our website to collect data that will allow us to improve our website and tailor the products and services we offer to your preferences
- Euro Sox Plus B.V. / Interloop Europe tracks your browsing behaviour on various websites, with which we tailor our products and services to your needs.

## Automated decisions

Euro Sox Plus B.V. / Interloop Europe makes decisions based on automated processes concerning matters that may have (considerable) consequences for people. This concerns decisions that are made by computer programs or systems without the intervention of a person (such as an employee of Euro Sox Plus B.V. / Interloop Europe). Euro Sox Plus B.V. / Interloop Europe uses the following computer programs or systems: Microsoft 365 Office programs.

### **How long do we retain personal data**

Euro Sox Plus B.V. / Interloop Europe retains your personal data for no longer than is necessary to achieve the purposes for which your data is collected. We apply the following retention periods with regard to the following (categories of) personal data: 2 years.

### **Sharing personal data with third parties**

Euro Sox Plus B.V. / Interloop Europe will not sell your data to third parties and will only disclose it if necessary for the performance of our agreement with you or to comply with a legal obligation. Whenever we instruct third-party companies to process your personal data on our behalf, we will enter into a processing agreement to guarantee the same level of protection and confidentiality of your personal data. Euro Sox Plus B.V. / Interloop Europe will continue to bear ultimate responsibility for such processing operations.

### **Cookies or similar technologies we use**

Euro Sox Plus B.V. / Interloop Europe uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Euro Sox Plus B.V. / Interloop Europe uses cookies, the functionality of which is purely technical. They ensure that the website works properly and, for example, that your preferred settings are remembered. These cookies are also used to make the website perform well and to optimise it. In addition, we place cookies that keep track of your browsing behaviour so that we can offer customised content and advertisements. When you first visited our website, we informed you about these cookies and asked you for your permission to place them. You can block cookies by disabling cookies in your internet browser. In your browser settings, you can also delete all previously stored information. For a further explanation (in Dutch), please visit:

<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

When visiting this website, third parties such as advertisers and/or social media companies also place cookies. Below is an overview:

[For example: Cookie: Google Analytics Name: \_utma Function: An analytical cookie that measures a website visit Retention period: 2 years]

### **Accessing, rectifying or removing data**

You have the right to access, rectify or remove your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by Euro Sox Plus B.V. / Interloop Europe and you have the right to data portability. This means that you can ask us to send you, or another organisation designated by you, a computer file of the personal data we have on file for you. You can email a request for access, rectification, removal, personal data portability, withdrawal of consent, or an objection to the processing of your personal data to [scholl@interloop-eu.com](mailto:scholl@interloop-eu.com). To ensure such a request for access has indeed been submitted by you, we kindly ask you to attach a copy of your proof of ID. On this copy of your proof of ID, make sure you black out the machine readable zone (the strip with numbers at the bottom of your passport), passport number and your social security number (known as *burgerservicenummer* or BSN in Dutch). This is to protect your privacy. We will respond as soon as possible but in any case within four weeks. Euro Sox Plus B.V. / Interloop Europe would also like to point out that you have the option to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do so using the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we secure your personal data**

Euro Sox Plus B.V. / Interloop Europe takes personal data protection very seriously and we therefore take appropriate measures to protect your personal data against misuse, loss, unauthorised access, unwanted disclosure and unauthorised alteration. If you believe your personal data is not adequately protected or there are indications of misuse, please contact our customer service department or send an email to [scholl@interloop-eu.com](mailto:scholl@interloop-eu.com).

**DISCLAIMER**

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**CERTIFICATES**

REP packaging - CITEO - FR312050\_01QTXH // sorting method to which packaging is subjected in France.

Re\_Fashion unique identification number: FR312050\_11BWJS // L'éco-organisme de la Filière Textile